

Mario Ferrer CV

PERSONAL DATA

Mario Ferrer Vasquez

Assistant Professor
Chair Operations & Project Management Department
College of Business

Tel: +112157716
Email: mferrer@alfaisal.edu
Citizenship: Australian

Education

- 2004- 2010** **Central Queensland University, Australia**
Faculty of Business and Informatics
Ph. D Supply Chain Management (Awarded UPRA scholarship 2004)
- 2001- 2003** **Central Queensland University, Australia**
Faculty of Business and Law
Master in Business Administration (Awarded School of Business and Law Scholarship 2002)
Achieved distinction
- 1998 - 1999** **Universidad del Norte**
Barranquilla, Colombia
Graduate Diploma-Specialist in Commercial Companies Management
Achieved distinction
- 1989 – 1994** **Universidad del Norte**
Barranquilla, Colombia
Bachelor of Science Industrial Engineering (Business Engineering).

Teaching Experience

Teach courses in logistics and supply chain management, operations management, quality management, principles of management, and industry project.

Academic Positions

- July 2011-Current** **Assistant professor**
College of Business
AlFaisal University
- July 2004- August 2011** **Lecturer**
Faculty of Business and Informatics
School of Management and Information Systems
Central Queensland University
- Nov 2002–Mar 2003** **Course Coordinator**
Faculty of Business and Law

Central Queensland University

Jun 2002- Jul 2003 Lecturer's Assistant
Faculty of Business and Law
Central Queensland University

Industry Positions

Nov 2001–Apr 2002 Grape Division Logistics Coordinator
Pacific Century Production Pty Ltd
Emerald – Queensland, Australia

Nov 1994–Apr 2001 Logistics Manager
Cerveceria Aguila S.A (SAB Miller).
Barranquilla - Colombia

RESEARCH AND SCHOLARLY WORK (LAST 5 YEARS 2010-2015)

Publications

JOURNAL ARTICLES

1. Ferrer, M. and Santa, R. 2016. The mediating role of outsourcing in the relationship between speed, flexibility and performance: A Saudi Arabian study Int. J. of Productivity and Quality Management. Accepted for Publication.
2. Santa, R., Ferrer, M., Jørsfeldt, L., and Scavarda, A. 2016. The impact of the quality of the service from IS/IT departments on the improvement of operational performance: The point of view of users of technological innovations, Int. J. of Business Information Systems. Accepted for publication
3. Ferrer, M. and Medhekar, A. 2015. Service Supply Chain Coordination Factors: The Case of Saudi Arabian Hospitals, *International Journal of Logistics Systems and Management*, 23(3), DOI: 10.1504/IJLSM.2016.074712.
4. Catia M.L. Machado, Annibal Scavarda, Liane M. Kipper, Ricardo Santa, Mario A. Ferrer. 2015. Sustainability at the Healthcare Organizations: an Analysis of the Impact on the Environment, Society, and Economy. *Chemical Engineering Transactions*, 45, p. 691-696. DOI: 10.3303/CET1545122
5. Storer, M., Hyland, P., Ferrer, M., and Santa, R. 2014. Strategic factors influencing the utilization of industry-led innovation in traditional agribusiness supply chains, *International Journal of Logistics Management*, 25(3), 487 -521

6. Santa, R, Hyland, P, Ferrer, M. 2013. Technological innovation and operational effectiveness: Their role in achieving performance improvements, *Production Planning & Control: The Management of Operations*, 25(12). 785613 (B), 969-979.
7. Ferrer, M., Santa, R., & Almadani, S. A. (2013). The Interplay between Competitive Drivers, Outsourcing and Supply Chain Performance: The Case of Middle East Supply Chains. *IJAISL*, 6(17), p 107-117.
8. Ferrer, M. 2012. The Role of Trust, Longevity and Interdependency in Supply Chain Relationships, *Journal of International Business Management & Research – JIBMR*, 3, (7): 1-39.
9. Ferrer, M. and Medhekar, A. 2012, The Factors Impacting on the Management of Global Medical Tourism Service Supply Chain, *GSTF Journal on Business Review*, 2(2), 206-212.
10. Ferrer, M. and Santa, R., 2012. "The Interrelatedness of Innovation Competences, Operational Effectiveness and Organizational Processes. *Review of Management Innovation & Creativity – RMIC*, 5, (14), 35-49.
11. Ferrer, M. and Medhekar, A 2012, "Key operational drivers in the medical tourism industry". *International Journal of Accounting Information Science & Leadership*, 5 (2) 12, 62-76.
12. Ferrer, M. and Medhekar, A ., 2012, The Factors Impacting on the Management of Global Medical Tourism Service Supply Chain" *GSTF Journal on Business Review*, 2 (2), p. 206-211.
13. Ferrer, M., Santa, R, Storer, M and Hyland P, 2011, Competences and capabilities for innovation in supply chain relationships. *International Journal of Technology Management*. Vol 56 No 2/3/4, pp. 272-289. ISSN 1741-5276.
14. Santa, R., Ferrer, M., Soosay, C., Hyland P. and Bretherton, P., 2011, "The role of cross-functional teams on the alignment between technology innovation effectiveness and operational effectiveness." *International Journal of Technology Management*. 55, (1/2), 122-137.
15. Ferrer, M, Santa, R, Hyland, P, and Bretherton, P, 2010, Relational factors that explain supply chain relationship', *Asia Pacific Journal of Marketing and Logistics*, 22 (3), pp. 419-440. ISSN 1940-9524.
16. Ferrer, M, Medhekar, A and Bretherton, P 2010, Information asymmetry and inter-firm relationships: are there any linkages?, *IJAISL: International Journal of Accounting Information Science, and Leadership*, 3 (5), pp. 1-14. ISSN 1940-9524.
17. Ferrer, M, Medhekar, A, and Santa, R, 2010, Supply Chain competences and their effect on performance, *Journal of International Business Management & Research – JIBMR*, 1 (1), pp 29-46, ISSN 1940-185X.

BOOKS

1. Ferrer, M, 2011, Building Supply Chain Relationships, Lambert, Germany, ISBN 978-3-8465-2972-0.

CONFERENCE PAPERS

1. Ferrer M, Santa R, & Calvo E, DRIVERS OF HOSPITAL'S SAFETY CULTURE IN THE MIDDLE EAST, Published in the proceedings of QUIS 2015 Conference hosted in Shanghai, China, June 19-21, 2015.
2. Ferrer, M, Daza J, Santa R & Romero, D. Oil Supply Chain Risk Identification in Saudi Arabia Published in the proceedings of INFORMS 2015 Conference hosted in Pennsylvania, Nov 1-4, 2015
3. Storer, M, Ferrer, M, Santa, R. 2013. Strategic Factors Influencing the Utilization of Industry-Led Innovation in Supply Chains. 1st Management Theory Conference, Eberhardt School of Business, University of the Pacific, Dugoni Campus, San Francisco, 27-28 September 2013, p. 487-521.
4. Ferrer, M., & Medhekar, M. 2012, 'The Critical Factors Impacting on the Global Medical Tourism Supply Chain'. In proceedings of the Annual International Conference on Tourism and Health Research in Singapore, NSW, July 9th-10th, pp 23-29.
5. Al-Kahtani, A., Halah Al-Shathry, Dalal Al-Abdulwahed, Nouf Al-Towairgi, Mario Ferrer and Ricardo Santa, 2012. Innovation in the production of dates: a classroom experiential learning project. Edulearn12 – International conference in education and new learning technologies, 2th – 4th of July, Barcelona, Spain: 7584-7594. <http://library.iated.org/publications/EDULEARN12>. (B)
6. AlRabiah, S.M., Al-Aabdurrahman, A.A., Al-Meharsh, A., Al-Hazani, M., Ferrer, M. Santa, R. 2012. ACTION LEARNING PROJECT FOR THE DESIGN AND SIMULATION OF A SAUDI FOOTBALL E-COMMERCE WEBSITE. Edulearn12: 4th International Conf on Education and New Learning Techn. 2-4 July, 2012. Barcelona, Spain. Pages: 7657-7665. (B) <http://library.iated.org/publications/EDULEARN12> (B)
7. Al-Sugair, F., Mohammed Al-Suwailem, Waleed AlShedukhi, Abdulaziz BinSulaiman, Mario Ferrer and Ricardo Santa, 2012. Using simulation software in the classroom for the implementation of lean principles in a waterproof manufacturing company. Edulearn12 – International conference in education and new learning technologies, 2th – 4th of July, Barcelona, Spain: 7565-7572.
8. Daza, J. and Ferrer, M. 2012, Programación de la producción en maquinas proporcionales con tiempos de preparación dependientes de la secuencia y fechas de entrega de trabajos, In the proceedings of the 10th LACCEI Latin American and Caribbean Conference for Engineering, Education and Technology, Panama, 2012. 6pp.

9. Muchiri, M.K., Ferrer, M., Santa, R & Meiliani 2011. 'An exploration of relationships among enhancing adaptability leadership, innovation competences and operational effectiveness: the role of trust and power'. In proceedings of the 12th Malaysia-Indonesia International Economics, Management and Accounting Conference (Borderless Economy: Opportunities and Challenges for Businesses in Southeast Asia), Bengkulu, Indonesia, 13-14 October 2011, pp. 1073-1088, published by Unib Press, ISBN 9789799431684.
10. Ferrer, M., & Medhekar, M. 2011, 'The Predictive Power of Costs and Quality Factors on Medical Tourism'. In proceedings of the Intellectbase Academic Conference in Sydney, NSW, November 24-26, pp 2-15.