

# Mahmood R. Kazzal

(US Citizen)

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**Objective:** To obtain a challenging position as a Business/Information Systems Lecturer.

**Education:** **MBA in Management Information Systems**  
SouthEastern University, USA  
June 2003

**B.S. Computer Science (with minor in Mathematics)**  
Utah State University, USA  
June 1997

**Qualifications:**

- Over 6 years in the Academic sector and 10 years experience in software analysis, Integration, management, and support (including Microsoft Corporation and Verizon Telecom).
- Strong communication, problem solving, and leadership skills. Positive attitude with the ability to quickly learn and work independently or significantly contribute within teams of varying size.

**Work Experience:** **Alfaisal University**  
**Instructor/Student Advisor (2011-Present)**  
**Riyadh, Saudi Arabia**

- Teaching the following courses:
  - o MGT 118: Introduction to Computer
  - o MGT 115: Ecommerce
- Work as a Student Advisor to help Business major students to manage their curriculums and classes.

**Alfaisal University**  
**Student Advisor (2010-2011)**  
**Riyadh, Saudi Arabia**

- Work as a Student Advisor in the College of Medicine to help students manage their curriculums and classes.
- Review current curriculum plan and steps to improve it.

**Strayer University**  
**Instructor/Student Advisor (2005- 2010)**  
**Arlington, Va**

- Teaching the following courses:
  - o CIS 105: Introduction to Information Systems
  - o BUS 107: Ecommerce
  - o CIS 110: Computer Programming Design
  - o CIS 210: MIS Analysis and Design
- Work as a Student Advisor to help Information Systems and Business major students to manage their curriculums and classes.

## **Driver License Association of North America**

**Business Analyst Lead (Consultant), (2004- 2009)**

**Arlington, Va**

- Conduct presentations and training for clients.
- Work with developers and program managers to resolve defects and issues.

## **Verizon Communications**

**Business Analyst (Consultant), (2003-2004)**

**Arlington, VA**

- Effectively develop, execute, and manage plans, requirements, and data for all stages of the product lifecycle.
- Efficiently manage the new software development process for Verizon's ordering, provisioning, billing, and assurance systems.
- Proactively managed the facilitation and communication between the multiple lines of business and IT functional and technical groups to identify, communicate, and resolve issues.

## **Onyx Software Corporation**

**Software Analyst, (1999-2001)**

**Bellevue, WA**

- Designed and tested a new web based administration tool to add, modify, and delete objects, methods, and properties using HTML and Visual Basic.
- Developed and executed test requirements, plans, and data for all stages of the product development lifecycle.
- Conducted in-depth interviews for new hires and be part of the hiring process

## **Microsoft Corporation**

**Software Engineer, (1997-1999)**

**Redmond, WA**

*InfoWeb group*

- Designed/Tested and help maintaining one of Microsoft main internal web site 'InfoWeb', which references products and sales information.
- Test InfoWeb Security, loading and performance

*Office 2000 group*

- Tested Outlook 2000, a desktop email management program integrated with the Office 2000 product suite.
- Wrote Visual Basic automation scripts to test email performance and stress testing.
- Developed extensive test plan and test schedule for Outlook 2000.

## **Dept. of Computer Science, Utah State University**

**Lab Consultant/Teaching Assistant, (1991-1996)**

**Logan, UT**

- Job included teaching Computer Science labs for computer classes, maintaining students' records, helping students in programming, and troubleshooting.